

**Student Satisfaction Survey**  
**ASM Institute of Management & Computer Studies, Thane (Degree College)**  
**Analysis of Student Feedback about Institution**

**Course: BMS/BAF/BBI/BFM**

**Academic Year 2020-2021**

**Total Count:-446**

Parameters	1	2	3	4	5
A Easy accessibility Online Lectures	38	48	90	80	190
B Easy to use Online platform MS team	40	60	50	110	186
C Easy to interact with faculty on online platform	48	60	70	84	184
D Easy to access notes on MS team	23	61	83	97	182
E Communication on What's app Group	30	60	86	94	176
F Co-operation of non teaching staff	11	19	20	160	236
G Mock tests for examinations	81	79	84	98	104
H Handling of grievances	35	50	59	116	186
I Completion of Syllabus on time	71	79	84	109	103
J Motivation & Support from teachers	12	72	84	138	140
K Extracurricular activities: Webinar/Seminar	81	79	84	98	104

**Rating Scale**

- 5 - Excellent
- 4 - Very Good
- 3 - Good
- 2 - Average
- Average

Parameters	Result	Satisfaction Index
A	Satisfactory	190
B	Average	186
C	Average	184
D	Average	182
E	Satisfactory	176
F	Average	236
G	Average	104
H	Average	186
I	Average	103
J	Average	140
K	Satisfactory	104

